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DELIVERING EXCELLENCE  
IN HEALTHCARE,  
ANYTIME, ANYWHERE



RIYADH | DAMMAM | IJEDDAH | TABUK

HERE TO SAVE LIVES



## CEO'S MESSAGE

At RPM KSA, our mission is clear and unwavering, to deliver world-class emergency medical services that save lives, enhance patient outcomes, and contribute meaningfully to the Kingdom's healthcare ecosystem. Since our inception in 2019, as a subsidiary of Response Plus Holding PJSC, we have brought global standards of pre-hospital care to Saudi Arabia, backed by deep local insight & a strong commitment to excellence. Today, our presence spans the Kingdom's major cities from Riyadh, Jeddah, Dammam to Tabuk, ensuring rapid, reliable, and high-quality emergency medical response wherever it's needed most.

Our journey has been shaped by innovation, operational excellence, and a patient-first philosophy. We take immense pride in the professionalism and dedication of our medical teams, who stand ready 24/7 to respond to emergencies with speed, precision, & compassion.

As CEO, I am proud to lead a team that is not only technically skilled but also deeply passionate about making a real difference. At RPM KSA, we are committed to pushing the boundaries of what's possible - investing in cutting-edge technology, training and partnerships that elevate the standards of care across the region.

We look forward to continuing our journey of growth, collaboration, and impact, aligned with the Kingdom's Vision 2030 and its goals for a world-class healthcare system.

Together, we are redefining emergency care.

**BANEESH ABDULLA**  
Chief Executive Officer  
Response Plus Medical Services KSA

## ABOUT US



Listed on the Abu Dhabi Stock Exchange since September 2021, Response Plus Holding PJSC (RPM) is the leading provider for on-site healthcare, Occupational Health Solutions, and Medical Emergency Services. With 350+ ambulances, 420+ clinics, & 2400+ professionals, we deliver scalable services in Medical Manpower Outsourcing, Event Medical Services, and Air Ambulance solutions. RPM is the region's largest medical staffing organization, committed to delivering quality care and driving global healthcare excellence.



- ### OUR SERVICES
- On-site Medical Services
  - Emergency and Ambulance Services
  - Manpower Outsourcing Services
  - Medical Support for Events
  - School Healthcare
  - Occupational Health
  - Healthcare Facility Management
  - Helicopter Emergency Services
  - Medical Homecare Services
  - Global Patients Services
  - Medical and Non Medical Training

### PRESENCE OF RPM IN SAUDI ARABIA





## ONSITE MEDICAL SERVICES

Comprehensive solutions for:

- Y Establishing and managing remote area clinics
- Y Conducting periodic and occupational health assessments
- Y Delivering specialized medical and emergency response training programst

## RESPONSE PLUS MEDICAL COMPLEX

### OUR SERVICES

- Y General Physician
- Y Internal Medicine
- Y Ophthalmology
- Y Pediatrics
- Y Obstetrics & Gynecology
- Y Emergency Department
- Y Occupational Health Services
- Y Iqama & Baladiya Medical Testing



**16 HOURS SERVICES**



**24 HOURS AMBULANCE SERVICES**



**24 X7 TOLL FREE ASSISTANCE**



**HOMECARE SERVICE**





## EMERGENCY AMBULANCE SERVICES AND MANAGEMENT

RPM EMS holds highly trained and experienced medical professionals who operates the largest fleet of private ambulances in the GCC. Strategically located and operating 24 hours all year round. Specially equipped to manage all medical emergencies as well as intensive care transfers, from initial patient assessment, resuscitation, monitoring and hospital facilitation.

We also apply our expertise in EMS by providing ambulance fleet management solutions which allows our clients to outsource all their risk associated with ambulance purchasing improving efficiency, productivity and reducing their overall cost of maintaining a fleet for patient transport service.

## MEDICAL MANPOWER SUPPLY

RPM has earned a reputation for its placement of highly skilled industrial and technical staff, at all grades and specialties, in both the primary and emergency healthcare sector.

RPM Mobilizes MOH, JHAH and NEOM approved

- Y Doctors
- Y Nurses
- Y Paramedics
- Y Ambulance Drivers
- Y Allied Staffs



## 100+ AMBULANCES



## GLOBAL PATIENT SERVICES

RPM's Global Patient Services offers a comprehensive, end-to-end solution for international patients, ensuring seamless medical and logistical support throughout their healthcare journey.

We provide a continuum of care - from arranging medical second opinions with world-renowned specialists to coordinating visas, flights, accommodations, and hospital appointments at preferred medical facilities. Our dedicated team supports patients and their families before, during, and after treatment.

With access to a network of premium hospitals worldwide, we deliver personalized, high-quality medical care supported by virtual consultations, cost estimates, and full administrative assistance.

Our Patient Concierge Services include bed-to-bed transfers, chartered medical flights, post-treatment follow-up, and international insurance coordination, ensuring every patient receives compassionate and coordinated global care.





## MEDICAL AND NON-MEDICAL TRAINING

- ✓ Tactical emergency casualty care
- ✓ Heart Saver First Aid
- ✓ Basic Life Support (BLS)
- ✓ Advanced Cardiovascular Life Support (ACLS)
- ✓ Pediatric Advanced Life Support (PALS)
- ✓ Pre-Hospital Trauma Life Support (PHTLS)
- ✓ EVOS – Emergency Vehicle Operator's Safety
- ✓ Pre-Hospital Trauma Life Support

### CERTIFICATED BY



### LOCATIONS

- 📍 Riyadh
- 📍 Dammam

## OIL AND GAS

RPM delivers comprehensive medical solutions to over 65+ Oil & Gas companies across KSA, ensuring health and safety in some of the most challenging environments.

We establish and manage remote area clinics, provide highly trained medical professionals, and offer 24/7 emergency response with onsite ambulance support.

Our services include occupational health assessments, pre-employment medicals, and health surveillance programs tailored to industry needs, maintaining full compliance with safety and





## OUR EXPERIENCE IN UMRAH SEASON WITH SAUDI RED CRESCENT AUTHORITY

Y RPM partnered with SRCA to operate field Ambulance units around the clock.

Y Provided:

- Fully equipped BLS/ALS ambulances.
- Licensed Saudi medical staff.
- Integrated operations center for coordination and real-time tracking.

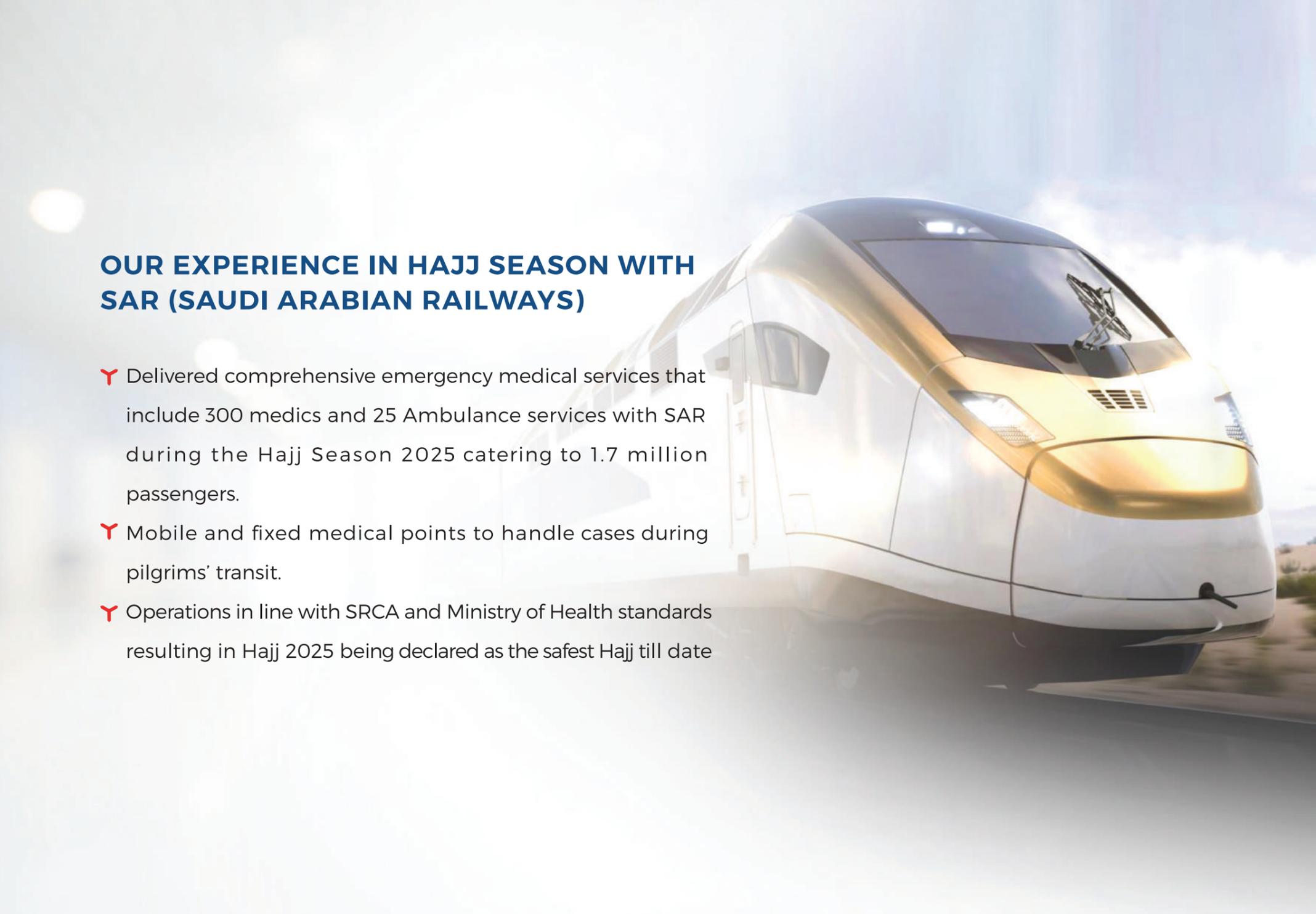
Y Demonstrated exceptional readiness and swift response during mass gatherings.

## OUR EXPERIENCE IN HAJJ SEASON WITH SAR (SAUDI ARABIAN RAILWAYS)

Y Delivered comprehensive emergency medical services that include 300 medics and 25 Ambulance services with SAR during the Hajj Season 2025 catering to 1.7 million passengers.

Y Mobile and fixed medical points to handle cases during pilgrims' transit.

Y Operations in line with SRCA and Ministry of Health standards resulting in Hajj 2025 being declared as the safest Hajj till date



## INTRODUCTION OF RAPID RESPONSE UNIT

"To ensure a quicker response in times of emergency."



## EVENTS

RPM is recognized as an elite and preferred provider of medical support at some of the top international events held in the entire region. Some of these include the Red Bull Air Race, Dakar Valley, Saudi Tour, UAE Triathlon, IPL, FIFA Club World Cup as well as the Saudi Warriors.

